

UPSTATE

MEDICAL UNIVERSITY

STUDENT RESOURCES

WELLNESS & ENGAGEMENT

CAMPUS ACTIVITIES

The Campus Activities staff work to coordinate a diverse (social, cultural, and recreational) co-curricular program for the Upstate community.

In addition, the Director of Campus Activities also advises Student Government and the Campus Activities Governing Board.



STUDENT HEALTH

Student Health provides medical care for students at the University. This includes visits for acute illness, disease management, routine physicals, and even gynecologic care provided by our team of Nurse Practitioners. You can also be referred for services such as labs, radiologic studies, and specialty care as needed.

PHONE: 315-464-4260

EMAIL: ESHEALTH@UPSTATE.EDU



STUDENT DISABILITY SUPPORT SERVICES

Student Disability Support Services serves as the coordinator of educational services for students with disabilities. Requests for physical and programmatic accommodations at the Upstate Medical University, as they relate to the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973, are coordinated through this office.

PHONE: 315-464-8855

EMAIL: STUSERVE@UPSTATE.EDU



STUDENT COUNSELING SERVICES

Student Counseling Services promotes students' personal well-being and professional growth through the provision of counseling services to students and educational and outreach programming to the University community. Students seeking urgent support should call BetterMynd's 24-hour confidential crisis hotline at 844-287-6963.

PHONE: 315-464-3120

EMAIL: SCS@UPSTATE.EDU



OFFICE OF INSTITUTIONAL EQUITY/TITLE IX

Supportive measures are individualized services to restore or preserve equal access to education, protect student and employee safety, or deter sexual harassment.

PHONE: 315-464-9590

EMAIL: TITLEIX@UPSTATE.EDU



GENEVA TOWER

Geneva Tower provides housing to students from all four colleges at Upstate Medical University.

PHONE: 315-464-9407

EMAIL: GENEVA@UPSTATE.EDU



STUDENT EXPERIENCE

STUDENT HANDBOOK

This web-based document provides access to information about services and resources for students as well as policies and procedures.



INTERNATIONAL STUDENT SERVICES

The international student advisor is your resource for adjusting to the academic and cultural environment in the US, the Syracuse community, and to provide you with information to help guide you to maintain legal F-1 status, and educate you about the F-1 student benefits that you are eligible for.

PHONE: 315-464-4604

EMAIL: ABBOTTJH@UPSTATE.EDU



REGISTRAR'S OFFICE

The Registrar's Office is the custodian of academic records, develops the schedule of classes, coordinates course enrollment and registration, certifies student enrollment and degrees awarded, and produces transcripts for current students and alumni.

PHONE: 315-464-4604

EMAIL: REGISTRAR@UPSTATE.EDU



VETERANS AFFAIRS

The Registrar's Office also provides support services to students receiving educational benefits through the U.S. Department of Veterans Affairs. Our School Certifying Official (SCO) is here to support you every step of the way.



FINANCIAL AID

The Office of Financial Aid provides financial assistance to students whose personal and family resources are not adequate to cover the expenses involved in attending SUNY Upstate Medical University. Financial assistance is provided through loans, grants, scholarships, and student employment.

PHONE: 315-464-9079

EMAIL: FINAID@UPSTATE.EDU



BINGHAMTON CLINICAL CAMPUS

Established as a branch campus of the SUNY Upstate Norton College of Medicine in 1976, the Binghamton Clinical Campus continues to host approximately 40 medical students each year for clinical clerkships and electives.

PHONE: 607-772-3516



STUDENT AFFAIRS DEAN'S OFFICE

The commitment of the Dean's Office to students is demonstrated by the services provided but, just as important is the space and atmosphere that students experience here. The primary goal of the Dean's Office is to assist our students in achieving their goals. The staff also work closely with the faculty on academic policies and programs.

PHONE: 315-464-4816

EMAIL: STUDAFF@UPSTATE.EDU

POINTS OF CONTACT

Robert Ruiz, Interim Vice President for Educational Services and Dean of Student Affairs

Sharon Huard, Associate Dean of Student Affairs and Campus Life

Nicole Morgante, Associate Dean of Student Operation Systems, Financial Aid, and University Registrar

Lori Ferguson, Assistant to the VP for Educational Services & Dean of Student Affairs



STUDENT SUCCESS

STUDENT SUCCESS CENTER

The Student Success Center encompasses a wide range of support services that includes Academic Support Services, Student Retention, Student Basic Needs Support, Paley's Pantry, Disability Support Services, Collegiate Science and Technology Entry Program (CSTEP), and Judicial Affairs. Each function provides support to students during their time here at Upstate. The office is located in Library 130.

PHONE: 315-464-8855

EMAIL: STUSERVE@UPSTATE.EDU



ACADEMIC SUPPORT SERVICES

Services provided include workshops, academic counseling, peer tutoring, and academic strategies which encompass: Learning Styles, Learning Strategies, Strategic Study for USMLE, Test Taking and Test Anxiety, Note Taking and Study Skills.

How do I schedule a meeting with someone in Academic Support?

For students in the College of Health Professions, College of Nursing, and College of Graduate Studies, please contact:

Katie Daley (DALEYKA@UPSTATE.EDU or 315-464-8855)

For students in the College of Medicine, book an appointment on the website or reach out to staff directly:

Jennifer Welch, NCOM Director of Transition:

WELCHJ@UPSTATE.EDU

Mary Ann Grandinetta, Director NCOM Educational & Career Success

GRANDINM@UPSTATE.EDU

Dann Miller, NCOM Career Specialist

MILLERDA@UPSTATE.EDU

Malissa Monaghan, NCOM Learning Engagement Specialist

MONAGHMA@UPSTATE.EDU



FOOD INSECURITY

Any SUNY Upstate student who is experiencing food insecurity is encouraged to sign up for a shopping appointment at Paley's Pantry, located in room 130 of the library. Shopping appointments are available on various Wednesdays and Thursdays from 4-7 p.m.

PHONE: 315-464-8855

EMAIL: STUSERVE@UPSTATE.EDU



CSTEP

CSTEP stands for the Collegiate Science and Technology Entry Program. CSTEP is a program sponsored and funded by the New York State Department of Education. It is an initiative that aids in the success of students in preparing for careers in the scientific, technical and health-related fields.

PHONE: 315-464-8855

EMAIL: CONTRERS@UPSTATE.EDU



MULTICULTURAL AFFAIRS & STUDENT INCLUSION (MASI)

MASI serves as a resource for students as they work to become culturally competent and humble. This is accomplished through advocacy, leadership development, and social justice education and training.

PHONE: 315-464-5433

EMAIL: UPSTATEMASI@UPSTATE.EDU



STUDENT OPERATION SYSTEMS

Student Operation Systems maintains "MyUpstate" which is used by current students to pay bills, review final grades, submit course and teacher evaluations, review and accept financial aid, as well as other university business. You can also find notifications on required/pending tasks.

EMAIL: MYUP@UPSTATE.EDU

