# MGT-346 EMERGENCY OPERATIONS CENTER (EOC) OPERATIONS AND PLANNING FOR ALL-HAZARD EVENTS

No. of Openings: Min:25/Max:40 Broome County 3 Days

APRIL 7-9, 2020 SOUTHERN TIER ANNOUNCED: DECEMBER 13, 2019

# **Description:**

This course provides personnel who could be assigned to or work in an Emergency Operations Center (EOC) the skills necessary to effectively plan for and manage a large-scale incident by applying and implementing an all-hazards, multi-disciplinary, management team approach. The course places specific emphasis on the planning, resource, and information management processes.

The course focuses on the key decision-making requirements within the Emergency Operations Center. The jurisdictional team will learn from the effects of incident decisions while working in an EOC using a simulated, notional jurisdiction as they respond to the final days exercise.

The course is delivered in your jurisdiction. The instructional team consists of coaches and mentors experienced in emergency management and incident response. The course uses a multi-discipline, jurisdictional approach to accomplish the course objectives. The course adapts existing incident management systems, best practices and procedures to the unique requirements of responding to all-hazards incident.

#### **Topics Covered Include:**

Multi-Agency Coordination System (MACS), Functions of the EOC, EOC Organizational Models, Planning Process, Information Management Process, Resource Management Process, Management and Operations Process, Familiarization with and use of the Emergency Management Exercise System (EM\*ES), Working in an EOC, Decision-making exercises

#### Who Should Attend?

Fire service, emergency medical services, hazardous materials personnel, law enforcement, public health, public works, emergency management, and government administrative.

**Location:** Broome County Office of Emergency Services

153 Lt. VanWinkle Drive Binghamton, NY 13905

**Time:** 8:00 a.m. – 5:00 p.m.

**Cost:** There is no fee for the course. Food, lodging

& transportation costs are the responsibility of

the participant.

#### **Registration:**

Please register using the link below: https://www.surveymonkey.com/r/040720MGT346Broome

If you are having problems opening the registration link, please copy link and paste into your browser

Registration Deadline: March 17, 2020

# Completion:

Participants, who actively participate, attend all course contact hours will receive a Certificate of Attendance for the course.

#### **Prerequisites:**

You must be a US Citizen to take this course. If you are not please let us know by email for further instruction at OEM.TRAINING@DHSES.NY.GOV

### **Recommended Prerequisites:**

Participants should have an intermediate level of understanding of the Incident Command System (ICS) and some experience in Incident Management. Completion of IS-775, EOC Management and Operations Course is also recommended.

Basic ICS information can be gained via completion of the Federal Emergency Management Agency (FEMA) online courses IS-100, IS-200, IS-700, and IS-800.

# TRAINING NOTICE

Contact: NYS Office of Emergency Management - Training & Exercises at (518) 292-2351 or OEM.training@dhses.ny.gov