

Telemedicine Visits

March 2020

In response to the **COVID-19 pandemic** and in an effort to support telehealth appointments, the existing Visit Type of Telemedicine has been made available to all clinics.

For sites that are seeking a **video compliment to their telehealth visits**, Information Management & Technology (IMT) has implemented a **HIPAA compliant video solution through Cisco Webex**. To facilitate this in clinics you will need to locate a workstation with a camera. These are typically found on all-in-one PCs. You may also utilize laptops, iPads, or iPhones, or other smart devices and tablets.

Instructional Resources for Front Desk and Sched/Reg Staff

- [Telemedicine Visit Type](#)
- [Telemedicine Check-in/Registration](#)

Learn More about using Webex for Telemedicine Visits

- [Getting Started with Webex](#)
- [Access your Upstate Webex Account](#)
- [Setup Personal Meeting Room Preferences](#)
- [Use Cisco Webex for Telehealth Appointments](#)
- [Help Your Patients Prepare for a Telehealth Visit with Cisco Webex](#)

Instructional Video Resources for Webex

- [Webex Personal Meeting Room Overview \(Video\)](#)
- [Setup Personal Meeting Room Preferences \(Video\)](#)
- [Use Cisco Webex for Telehealth Appointments \(Video\)](#)

Other Resources for Telemedicine Visits

- [Phone Carrier Email Addresses](#)
- [Telemedicine Visits using Webex – Model Workflow 1](#)
- [Telemedicine Visits using Webex – Model Workflow 2](#)
- [Telemedicine Visits using Webex – Model Workflow 3](#)
- [Faculty Practice Plan \(UUMAS\): Non Face to Face Physician Services Compliance Plan – Mar 2020](#)
- [Additional Telemedicine Resources](#)

