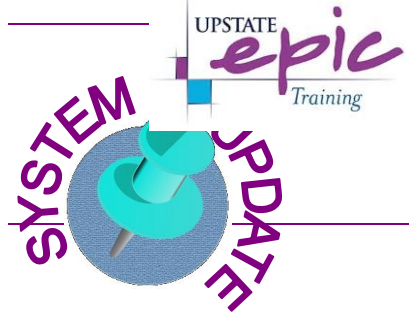


New Warning Messages



The following lists the Warning messages that have been built and put into the Admit, Check In, Update Admit, ED Update, and OB Assessment workflows:

- Guarantor Name Edit.....should be in format of Lastname,Firstname.
- Patient Zip Code is Invalid.....should match the City/State.
- Guarantor Billing Zip Code is Invalidshould match the City/State.
- Indian Nations Plan.....should not be used on an Outpatient account.
- Authorization Number.....should not contain spaces or special characters.
- Tricare for Lifeshould not be primary and must be assigned with Medicare or Medicare Managed Care.
- Martins Point/USFHP.....Martins Point or USFHP should not have Medicare assigned on the same HAR.
- NYS Office of Crime Victims.....should be payor of last resort.
- ADAPshould not be assigned with any other coverage.

Example 1 : Zip code

There is a new Warning message that will display when:

The zip code does not match the City/State.

A screenshot of the Epic patient portal interface. The top navigation bar includes 'Epic', 'Patient Station', 'Today's Pts', 'Workqueues', 'Patient WQ Maintenance', 'System Definitions', 'Workflow Editor', 'Patient Location Builder', 'Record Viewer', and 'Bed Planning'. The patient information header shows 'Testgc, Rjddocs' with MRN: 6058195, Age: 31-year old / M, Gender: Male, and DOB: 02/22/1987. The main content area is titled 'Update Admission' and displays 'DEMOGRAPHICS' for 'Testgc, Rjddocs'. A red dashed box highlights the address '5656 Stolp Ave, Syracuse, NY 13601'. A red arrow points from this box to a warning message in the '5 Verifications Remaining' panel on the right. The warning message reads: 'Patient's zip code is missing, invalid, or doesn't match the city/state. [R-100106]'. Below the warning are verification buttons for 'PCP Testgc, Rjddocs' and 'Guarantor P/F - TESTGC,RJ...'. The bottom right corner of the screenshot shows 'Showing 2 of 4' and a 'Show All' link.

Example 2 : Tricare for Life

There is a new Warning message that will display when:

Tricare for Life is assigned as the Primary insurance (first in the filing order).

and/or

Tricare for Life is assigned without Medicare or Medicare Managed Care coverage.

The screenshot displays the Epic patient portal interface for a patient named Fred Flintstone. The main content area shows the 'Coverages for Hospital Account 10000129261' section, which includes a table of insurance coverages and a 'Coverage Information' box. A red dashed box highlights the first two rows of the table and the 'Coverage Information' box. A red arrow points from this area to a 'Confirmation Messages' dialog box on the right. The dialog box contains a warning message about the patient's insurance status.

Confirmation Messages

Review the following warnings before proceeding.

Flintstone, Fred "Freddy Baby"

Warnings (2)

The patient does not have a Travel Screening Questionnaire filled out for today. Complete this using the Travel Screening button on the toolbar. [R-340453]

Tricare For Life cannot be primary and must be assigned with Medicare or Medicare Managed Care. Please update accordingly. [R-844297]

Continue Go Back

Coverages for Hospital Account 10000129261

FO	Payor	Plan/Group	Subs Name	Subs ID	Ver Stat
1 1	TRICARE FOR LIFE	TRICARE FOR LIFE	FLINTSTONE,FRED	00012457800	Verified
2 2	UHC UNITED MEDICARE	UHC UNITED MEDICARE	FLINTSTONE,FRED	8547145	Verified

Coverage Information

Payor-Plan/Group: TRICARE FOR LIFE - TRICARE FOR LIFE

Status: Verified by Website Eff From: 11/1/2018 Eff To:

Subscriber: FLINTSTONE,FRED Subs ID: 00012457800 Member ID: 00012457800

Mail To: Send Claim to Payor Plan Contact: Phone: 866-773-0404

Claim Address: PO BOX 7890
MADISON, WI 53707-7890