RTE Alert: Medicaid Restricted Recipient



Overview of Feature/Changes

A new alert that may be seen in the 'Alert Section' of the RTE response.

Please remember to read all alerts as they are pointing out valuable information.

Alerts

Restricted Recipient

All NON Urgent services require authorization by provider/entity listed in the Services Restricted to Following Provider section of the response. Please contact using the phone number listed in the Managed Care Coordinator section of the response.

Medicaid Restricted Recipient Alert

This RTE Alert will display if the response is returned with a message suggesting the patient services are restricted to DOH assigned providers.

This information will be found in the Details section of the RTE response.

Patients with 'Restricted Recipient' are restricted to certain places/providers for most care and therefore an authorization will be needed for payment of services.

