All Clinicians

Epic
## Image Viewer

SYSTEM UPDATE

UPSTATE epic

Overview of Feature/Changes

Effective Wednesday March 13, 2019 at 7:00AM, clinicians will have the ability to view images without having to leave hyperspace. This can be done using a new viewer. You can choose to view one image or all images for a specific patient. The viewer is available in the Ambulatory, Inpatient and Emergency Department context.

Accessing the Viewer

Ambulatory, Inpatient, Emergency Department: Two options

1. From Chart Review, **Click** on the Imaging tab.
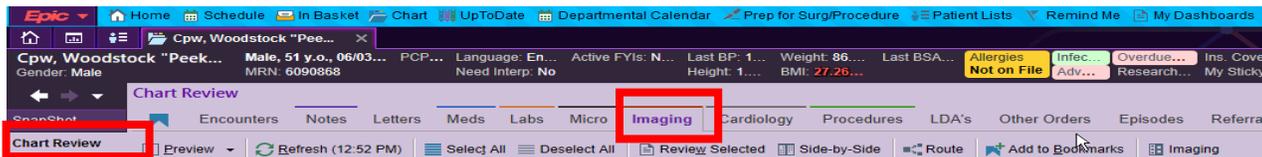
- Choose the Imaging study you would like to view.
- **Click** on the blue hyperlink in the report pane under PACS Images.

- This will open the viewer in hyperspace for that specific study.

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2. In Chart Review when in the Imaging tab, **Click** the Imaging button.

- This will open the viewer in hyperspace and allow the clinician to view all imaging studies associated for the patient.
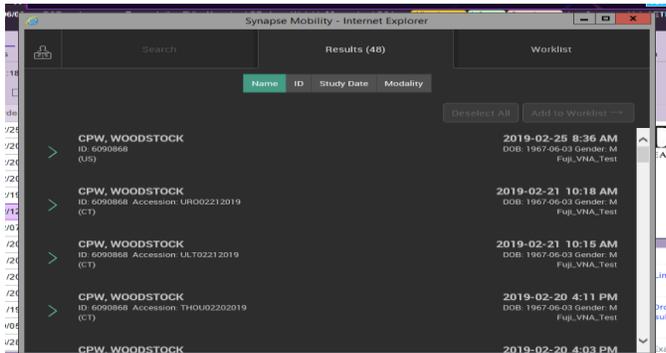
Inpatient/Emergency Department: More Activities Option

In the Inpatient context, clinicians can also access SynMobility through the Imaging activity. To do this, **Click** on the More button and **Click** on Imaging. You can make this a favorite by **Clicking** the Star. You can adjust where to place it in the activity tabs using the customize feature.
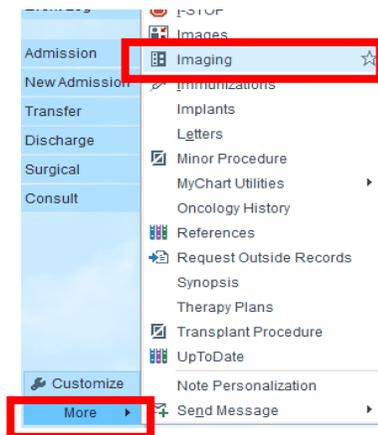
Emergency Department: Provider Trackboard Option

In the Emergency department context, clinicians can also access the Imaging button from the Provider Trackboard.

- **Click** on the Workup tab.
- In the Imaging section, **Click** View Image.

Accessing images from the Epic toolbar

You can also access images in Synapse by using the Synapse Imaging button on the Epic toolbar.

1. In the Epic toolbar, **Click** Synapse Imaging.

2. This will open the Synapse Mobility application window. Enter your Username and Password.

    - This avenue will allow you to search Syntemp images or search additional criteria for non-linked patients using MRN numbers.