Inpatient Providers

Violent Restraint Orders for Non-Psych Units



New BestPractice Advisories and SmartText

Overview of Feature / Changes

Effective Monday September 23, 2019, two new BestPractice Advisories (BPA) and a SmartText (note template) are available to help satisfy documentation requirements outlined in Policy CM R-13 Restraints Standards for Non-Psych Units. Per policy, a face-to-face evaluation must be completed and documented within 60 minutes of initiating the intervention and placing the restraint order. In order to satisfy the BPA, providers must use the specific SmartText as described below.

Initial BPA for Provider Compliance

Upon signing any of the NUR970 Restraints-Behavioral Health orders listed below, this BPA will fire as a reminder to providers to **complete a face-to-face evaluation and documentation within 30-40 minutes of placing the order**. Click Accept. *Only use the Follow Up Action Taken option if you've completed the evaluation and required documentation*.

- Restraints-Behavioral Health (Under Age 9) [NUR970]
- 🖊 Restraints-Behavioral Health (Adult) [NUR970A]
- Restraints-Behavioral Health (Age 9-17) [NUR970B]

BestPractice Advisory - Testmayo, Loincft			
Provider Compliance (1)	*		
Policy: CM R-13 Restraints Standards for Non-Psych Units			
The following actions have been applied: Scheduled: Please Complete Face-to-Face Evaluation & Documentation 30-40 Minutes After a Restraint Order is Placed. Use note template: "Non-Psych Restraint Face-to-Face Note" (or .PostRestraintF2F) Acknowledge Reason Follow Up Action Taken	_		
✓ <u>Accept</u> <u>Cancel</u>			

Follow-Up (Secondary) BPA for Provider Compliance

This BPA will fire **after 30 minutes has passed** since the NUR970 order was signed to notify providers that a face-to-face note **HAS NOT been written** using the specific SmartText (note template). **Use the "Click here" hyperlink to quickly open a blank note where a provider can pull in the appropriate note template. See next page for details.** If the specific note template is not used, the BPA will not be satisfied and will continue to fire.

BestPractice Advisory - Test, Stevebug					
① A Restraint Order Has Been Placed And Face-To-Face Documentation Has NOT Been Completed. Policy: <u>CM R-13 Restraints Standards for Non-Psych Units</u>					
Click Here to Document "Non-Psych Restraint Face-to-Face Note"					
Acknowledge Reason					
FOLLOW-UP AC					
✓ Accept Dismiss					

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Post Restraint Face-to-Face Note Template (SmartText)

In a blank note, type **.postrest** and select the Post Restraint Face-to- Face option [.POSTRESTRAINTF2F]. Complete the note using the F2 key to navigate through the smart elements. Sign when finished.

Completion of this specific note template will satisfy the BPA.

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Orders Reconciled?	Service: General Medicin O					
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Date of Service. 9/1/2019 _ 09:06 PM ()						
postrest						
Abbrau						
A POSTRESTRAINTF2F Post Restraint Face-to-Face Note Patient@NAM						
Post Restraint Face-to-Face Note						
Patient Ste	vebua Test	MRN	6059974			
DOB 7/9/	1969	Admit Date	7/9/2019			
Deterrition Original	47, 0040 0-44 F					
Time Patient Examin	ber 17, 2019 9:14 F bed:	'M				
	iou.					
	Immedia	te Situation/Intervention				
Description of event: ***						
Reason why less res	strictive intervention	is did not work: ***				
Contraindications to	restraint: ***					
Current facility-admir	nistered medication	is on file prior to encounter:				
No current Epic-orde	areu laciiity-authinis	tereu medications on nie.				
No current Epic-orde	ered outpatient med	ications on file.				
	Assessment/Reac	tion: Medical and Behavior	al Exam			
Behavior/Relatednes	S: ***					
Thought content: {SL	JNY IP Thought Co	ntent:304191901}				
Level of consciousness: ***						
Danger to sell of oth	013.					
		Physical Exam				
Exam: {Exam; Comp Was patient able to p	plete Normal And Sp participate in full phy	Physical Exam ystem Select:17964} ysical at time of incident? {Ps	sych:24147}			
Exam: {Exam; Comp Was patient able to p	olete Normal And S participate in full phy	Physical Exam ystem Select:17964} ysical at time of incident? {Ps Plan	sych:24147}			
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Exam: {Exam; Comp Was patient able to p *** Medication: *** Continue Restraint/S If discontinued, state Face to Face Time: '	blete Normal And S participate in full phy seculsion and why: time discontinued:	Physical Exam ystem Select:17964} ysical at time of incident? {Ps Plan	sych:24147}			

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