Inpatient Providers

Violent Restraint Orders for Non-Psych Units



New BestPractice Advisories and SmartText

EPIC SYSTEM UPDATE

Overview of Feature / Changes

R-13 Restraints Standards for Non-Psych Units are available in Epic. Initial implementation of these BPAs occurred in September 2019. **Effective Thursday January 30, 2020**, the BPAs have been updated in an effort to improve documentation and streamline the workflow. As a reminder, per policy, a face-to-face evaluation must be completed and documented within 60 minutes of initiating the intervention and placing the restraint order.

In order to satisfy the BPA, providers must use the specific SmartText as describe on Page 2.

Initial BPA for Provider Compliance

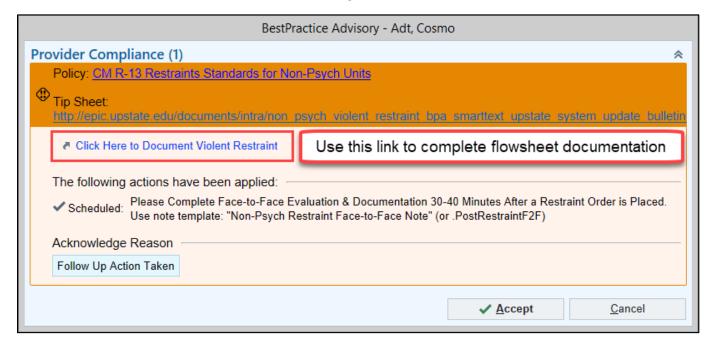
Upon signing any of the NUR970 Restraints-Behavioral Health orders listed below (available through an Order Panel), this BPA will fire as a reminder to providers to complete a face to face evaluation and documentation within 30-40 minutes of placing the order.

Use the **Click Here to Document Violent Restraint hyperlink** to complete flowsheet documentation for restraints.

Otherwise, click Accept to acknowledge the BPA and complete the documentation at a later time. Only use the Follow Up Action Taken option if you've completed the evaluation and required documentation.

Restraint Orders - Behavioral Health Order Panel

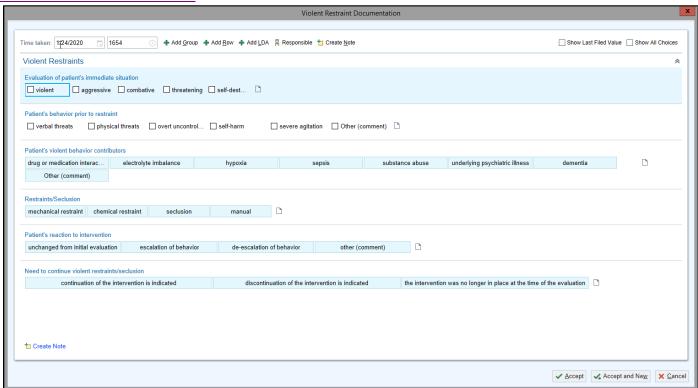
- o Restraints-Behavioral Health (Under Age 9) [NUR970]
- o Restraints-Behavioral Health (Adult) [NUR970A]
- Restraints-Behavioral Health (Age 9-17) [NUR970B]



Non-Psych Violent Restraint BPA SmartText System Update Bulletin TCOE Created: 09.17.2019 JAC AC Approved: 01.28.2020 LB

TCOE Revised: 01.23.2020 JAC

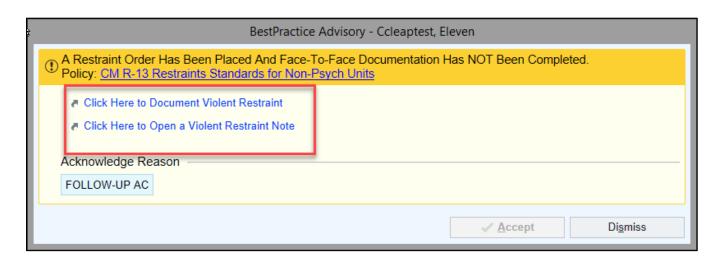
Flowsheet Documentation



Follow-Up (Secondary) BPA for Provider Compliance

This BPA will fire **after 30 minutes has passed** since the NUR970 order was signed to notify provider that a face-to-face note **HAS NOT been written** using the specific SmartText (note template).

- Use the Click Here to Document Violent Restraint hyperlink to complete flowsheet documentation for restraints.
- Use the Click Here to Open a Violent Restraint Note to open a note pre-populated with the Post Restraint Face-to-Face SmartText (template).
 - The following 'dotphrases' can be used to load the template:
 - .RESTRAINT
 - .RESTRAINTS
 - .POSTRESTRAINTF2F



Post Restraint Face-to-Face Note Template (SmartText)

Complete the Post Restraint Face-to-Face note using the F2 key to navigate through the smart elements. There is one wild card (***) to document the time of the evaluation. Sign when finished. Completion of this specific note template will satisfy the BPA.

To complete flowsheet documentation from the note, use the <u>Violent Restraint Documentation hyperlink</u> at the top of the note.

