

Inpatient Providers

Violent Restraint Orders for Non-Psych Units

New BestPractice Advisories and SmartText



EPIC SYSTEM UPDATE

Overview of Feature / Changes

BestPractice Advisories (BPA) intended to aid providers in satisfying documentation requirements outlined in **Policy CM R-13 Restraints Standards for Non-Psych Units** are available in Epic. Initial implementation of these BPAs occurred in September 2019. **Effective Thursday January 30, 2020**, the BPAs have been updated in an effort to improve documentation and streamline the workflow. As a reminder, per policy, a face-to-face evaluation must be completed and documented **within 60 minutes of initiating the intervention and placing the restraint order**.

In order to satisfy the BPA, providers must use the specific SmartText as describe on Page 2.

Initial BPA for Provider Compliance

Upon signing any of the NUR970 Restraints-Behavioral Health orders listed below (available through an Order Panel), this BPA will fire as a reminder to providers to complete a face to face evaluation and documentation within 30-40 minutes of placing the order.

Use the **Click Here to Document Violent Restraint hyperlink** to complete flowsheet documentation for restraints.

Otherwise, click Accept to acknowledge the BPA and complete the documentation at a later time. Only use the Follow Up Action Taken option if you've completed the evaluation and required documentation.

- Restraint Orders - Behavioral Health Order Panel**
 - Restraints-Behavioral Health (Under Age 9) [NUR970]
 - Restraints-Behavioral Health (Adult) [NUR970A]
 - Restraints-Behavioral Health (Age 9-17) [NUR970B]

BestPractice Advisory - Adt, Cosmo

Provider Compliance (1)

Policy: [CM R-13 Restraints Standards for Non-Psych Units](#)

Tip Sheet:
http://epic.upstate.edu/documents/intra/non_psych_violent_restraint_bpa_smarttext_upstate_system_update_bulletin

[Click Here to Document Violent Restraint](#) Use this link to complete flowsheet documentation

The following actions have been applied:

✓ Scheduled: Please Complete Face-to-Face Evaluation & Documentation 30-40 Minutes After a Restraint Order is Placed. Use note template: "Non-Psych Restraint Face-to-Face Note" (or .PostRestraintF2F)

Acknowledge Reason

Follow Up Action Taken

Accept Cancel

Continued...

Flowsheet Documentation

Violent Restraint Documentation

Time taken: 1/24/2020 1654 + Add Group + Add Row + Add LDA Responsible Create Note

Violent Restraints

Evaluation of patient's immediate situation

violent aggressive combative threatening self-dest...

Patient's behavior prior to restraint

verbal threats physical threats overt uncontrol... self-harm severe agitation Other (comment)

Patient's violent behavior contributors

drug or medication interac... electrolyte imbalance hypoxia sepsis substance abuse underlying psychiatric illness dementia

Other (comment)

Restraints/Seclusion

mechanical restraint chemical restraint seclusion manual

Patient's reaction to intervention

unchanged from initial evaluation escalation of behavior de-escalation of behavior other (comment)

Need to continue violent restraints/seclusion

continuation of the intervention is indicated discontinuation of the intervention is indicated the intervention was no longer in place at the time of the evaluation

Create Note

Accept Accept and New Cancel

Follow-Up (Secondary) BPA for Provider Compliance

This BPA will fire **after 30 minutes has passed** since the NUR970 order was signed to notify provider that a face-to-face note **HAS NOT been written** using the specific SmartText (note template).

- ✚ Use the **Click Here to Document Violent Restraint** hyperlink to complete flowsheet documentation for restraints.
- ✚ Use the **Click Here to Open a Violent Restraint Note** to open a note **pre-populated** with the **Post Restraint Face-to-Face SmartText** (template).
 - The following 'dotphrases' can be used to load the template:
 - **.RESTRAINT**
 - **.RESTRAINTS**
 - **.POSTRESTRAINTF2F**

BestPractice Advisory - Ccleaptest, Eleven

! A Restraint Order Has Been Placed And Face-To-Face Documentation Has NOT Been Completed.
Policy: [CM R-13 Restraints Standards for Non-Psych Units](#)

[Click Here to Document Violent Restraint](#)

[Click Here to Open a Violent Restraint Note](#)

Acknowledge Reason

FOLLOW-UP AC

Accept Dismiss

Post Restraint Face-to-Face Note Template (SmartText)

Complete the Post Restraint Face-to-Face note **using the F2 key to navigate through the smart elements**. There is one **wild card (***)** to document the **time of the evaluation**. **Sign** when finished. **Completion of this specific note template will satisfy the BPA.**

To complete flowsheet documentation from the note, use the [Violent Restraint Documentation hyperlink](#) at the top of the note.

My Note
Progress Notes

Tag Details

Type: Progress Notes Service: Orthopedics

Date of Service: 1/24/2020 04:56 PM

Cosign Required

★ B I U S abc ↻ ? + Insert SmartText ↵ ⇨ ⇩ ↺ ↻ ↵

Post-Restraint Face-to-Face Note

Patient		MRN	
DOB	12/15/1981	Admit Date	11/20/2019

[Violent Restraint Documentation](#)

Behavior Displayed- Imminent Risk to Harm Self/Others as Evidenced by

Face-to-Face Evaluation Occurred on: January 24, 2020 at ***

The patient Cosmo Adt is and it is my medical opinion that his behavior jeopardizes his immediate physical safety or the immediate physical safety of a staff member or others.

Verbal de-escalation and redirection were unsuccessful, less restrictive means are/were ineffective, and it is my medical opinion that the ordered are the least restrictive intervention for the patient's behavior or condition.

I personally examined the patient and assessed the following: the patient's immediate situation; the patient's reaction to the intervention; the patient's pre-existing medical conditions, physical disabilities, or other limitations; the patient's medical history, drugs, medications, and the most recent lab results; the patient's behavioral condition; the presence of new injuries; and the need to continue or terminate the .

Factors that may be contributing to the patient's violent or self-destructive behavior include . The patient's reaction to the restraint was .

Based on the above information, .

January 24, 2020 4:56 PM

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Pend Sign Cancel

Click here to complete flowsheet documentation.

Be sure to address any smart elements, such as *** wild cards.

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