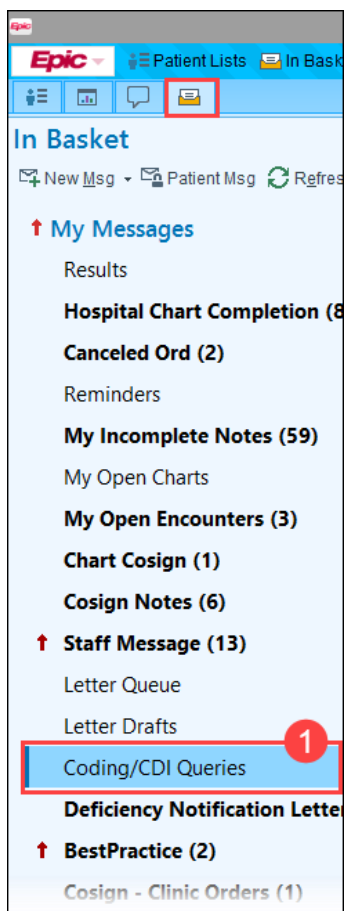


CDI Query

Utilization Review uses the CDI Query as part of the Clinical Documentation Improvement (CDI) program in order to communicate with providers to obtain quality documentation within the health record. As of 2/10/2020, when CDI sends a Query, it will now appear in the provider's In Basket within the "Coding/CDI Queries" folder. From there, you can either select "encounter" to open the patient's chart, or "Reply" directly to the query. Providers can also view/reply to the query from the patient's chart; the CDI sidebar displays when there is an outstanding query.

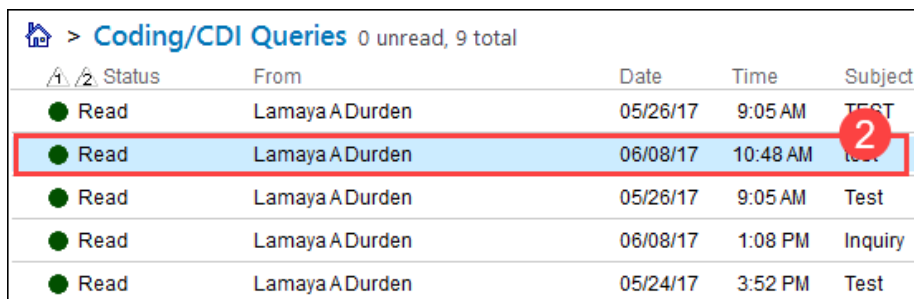
Responding within the In Basket

1. From your In Basket select the **Coding/CDI Queries** folder.
2. Select the query and double-click to open it.
3. Select **Encounter** to open the patient's chart directly to the **CDI Sidebar**.
4. Or click **Reply** which will open a **Coding Query Message** allowing you to respond directly to the query.

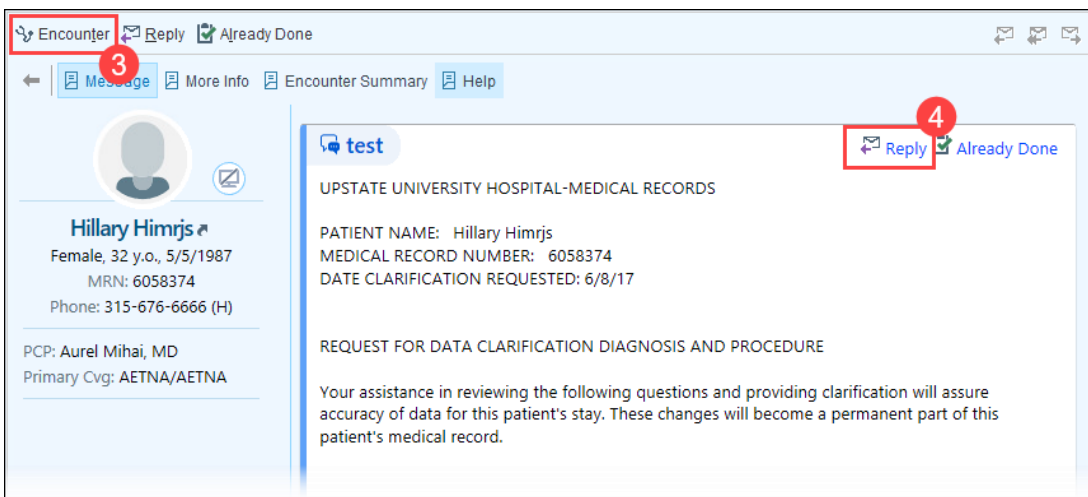


In Basket

- My Messages
- Results
- Hospital Chart Completion (8)
- Canceled Ord (2)
- Reminders
- My Incomplete Notes (59)
- My Open Charts
- My Open Encounters (3)
- Chart Cosign (1)
- Cosign Notes (6)
- Staff Message (13)
- Letter Queue
- Letter Drafts
- Coding/CDI Queries** (1)
- Deficiency Notification Letters
- BestPractice (2)
- Cosign - Clinic Orders (1)



Status	From	Date	Time	Subject
Read	Lamaya A Durden	05/26/17	9:05 AM	TEST
Read	Lamaya A Durden	06/08/17	10:48 AM	TEST
Read	Lamaya A Durden	05/26/17	9:05 AM	Test
Read	Lamaya A Durden	06/08/17	1:08 PM	Inquiry
Read	Lamaya A Durden	05/24/17	3:52 PM	Test



Encounter | Reply | Already Done

Message | More Info | Encounter Summary | Help

test | Reply | Already Done

UPSTATE UNIVERSITY HOSPITAL-MEDICAL RECORDS

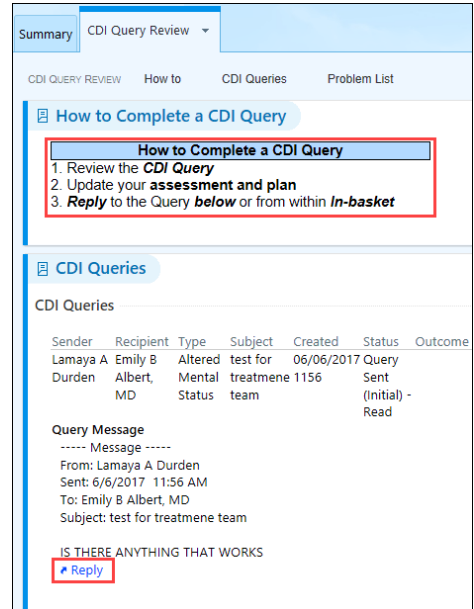
PATIENT NAME: Hillary Himrjs
 MEDICAL RECORD NUMBER: 6058374
 DATE CLARIFICATION REQUESTED: 6/8/17

REQUEST FOR DATA CLARIFICATION DIAGNOSIS AND PROCEDURE

Your assistance in reviewing the following questions and providing clarification will assure accuracy of data for this patient's stay. These changes will become a permanent part of this patient's medical record.

CDI Sidebar...

- The “**How to Complete a CDI Query**” has been updated to include the most recent changes.
- Additionally, within the "CDI Queries" section (at the bottom) there is a hyperlink for "reply" that the provider can respond from (a pop-up window will open a message to respond) without taking the provider out of the patient workspace.
- The CDI Sidebar will only appear for providers if there is a query that **has NOT been responded to**. Once one provider responds to the outstanding query, the other providers will not longer see it in their sidebar when they open the patient chart.



Summary | CDI Query Review

CDI QUERY REVIEW | How to | CDI Queries | Problem List

How to Complete a CDI Query

1. Review the **CDI Query**
2. Update your **assessment and plan**
3. **Reply** to the Query **below** or from within **In-basket**

CDI Queries

CDI Queries

Sender	Recipient	Type	Subject	Created	Status	Outcome
Lamaya A Durden	Emily B Albert, MD	Altered Mental Status	test for treatment team	06/06/2017 11:56 AM	Query Sent (Initial) - Read	

Query Message

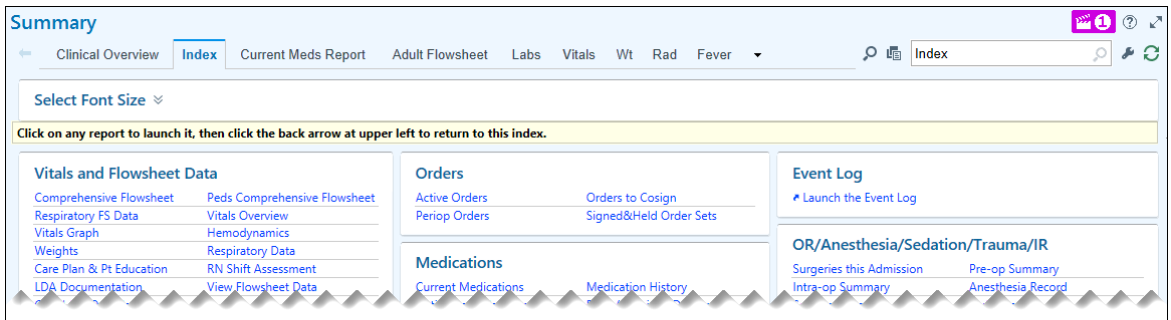
----- Message -----
 From: Lamaya A Durden
 Sent: 6/6/2017 11:56 AM
 To: Emily B Albert, MD
 Subject: test for treatment team

IS THERE ANYTHING THAT WORKS

[Reply](#)

Index Report...

- A new section has been added to the Index report titled “**CDI Provider Queries**” that will only show if one or multiple queries exist on the patient.
- This section will be hidden when no queries have been created by CDI.
- When you select the hyperlink, it will open a query “thread” to review the exchanges between the providers and CDI. If multiple queries exist, it will show all of them.
- This report allows providers to still access the queries to review, but may not see in their sidebar due to the fact that they were not originally queried.



Summary

Clinical Overview | **Index** | Current Meds Report | Adult Flowsheet | Labs | Vitals | Wt | Rad | Fever

Select Font Size

Click on any report to launch it, then click the back arrow at upper left to return to this index.

Vitals and Flowsheet Data

- Comprehensive Flowsheet
- Peds Comprehensive Flowsheet
- Respiratory FS Data
- Vitals Overview
- Vitals Graph
- Hemodynamics
- Weights
- Respiratory Data
- Care Plan & Pt Education
- RN Shift Assessment
- LDA Documentation
- View Flowsheet Data

Orders

- Active Orders
- Orders to Cosign
- Periop Orders
- Signed&Held Order Sets

Medications

- Current Medications
- Medication History

Event Log

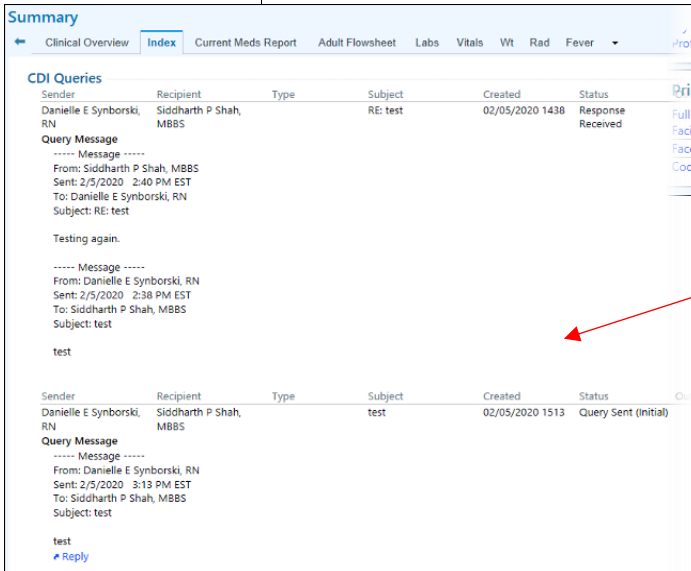
- Launch the Event Log

OR/Anesthesia/Sedation/Trauma/IR

- Surgeries this Admission
- Pre-op Summary
- Intra-op Summary
- Anesthesia Record

CDI Provider Queries

- CDI Provider Query Report



Summary

Clinical Overview | **Index** | Current Meds Report | Adult Flowsheet | Labs | Vitals | Wt | Rad | Fever

CDI Queries

Sender	Recipient	Type	Subject	Created	Status
Danielle E Synborski, RN	Siddharth P Shah, MBBS		RE: test	02/05/2020 14:38	Response Received

Query Message

----- Message -----
 From: Siddharth P Shah, MBBS
 Sent: 2/5/2020 2:40 PM EST
 To: Danielle E Synborski, RN
 Subject: RE: test

Testing again.

----- Message -----
 From: Danielle E Synborski, RN
 Sent: 2/5/2020 2:38 PM EST
 To: Siddharth P Shah, MBBS
 Subject: test

test

Sender	Recipient	Type	Subject	Created	Status
Danielle E Synborski, RN	Siddharth P Shah, MBBS		test	02/05/2020 15:13	Query Sent (Initial)

Query Message

----- Message -----
 From: Danielle E Synborski, RN
 Sent: 2/5/2020 3:13 PM EST
 To: Siddharth P Shah, MBBS
 Subject: test

test

[Reply](#)