



December 13, 2022

Soft Downtime
8:00am – 11:00am
EST

Hard Downtime
11:00am – 12:00pm

Call Testing
12:00pm – 6:00pm

Times are subject to change

QUESTIONS?
Contact your IT Team.

HILLROM NURSE CALL DOWNTIME

Hillrom Nurse Call Upgrade – December 13, 2022

The Hillrom Nurse Call system will be upgraded on the date above. Please expect limited or no functionality during the times specified below. During these times there may be system alerts, please do not unplug or turn off devices.

- Soft downtime:
 - 8:00 AM – 11:00 AM EST
 - Limited functionality – only lights, tones, and audio
 - No alerts to mobile devices
 - No interface functionality
- Hard downtime:
 - 11:00 AM – 12:00 PM EST
 - No functionality available
- Certification Start:
 - ~ 12:00 PM EST
 - Field Service Technicians will be on site to certify each unit being upgraded. Will alert unit coordinator upon arrival to unit.

An upgrade to the Hillrom Nurse Call system is scheduled for Tuesday, 13 December, starting at 8am. Including verification testing, it is expected to last throughout the entire day. Tap bells will be distributed to all areas served by the Hillrom nurse call system at the Nursing stations on Monday the 12th. We will collect them as soon as possible after the verification portion of the upgrade is completed.

Any questions please contact Dan Koch, Electronics Supervisor, 4-7358; Bob Giacobbi-315-877-4635 ; Larry Blanchard-Associated Director for Utilities, 4-7371(315-640-9053