

# Recycle Medicaid Coverage

## Updating the coverage



### Overview of Feature/Changes

The system will now compare the coverage on an incoming eligibility response to a patient's ineffective coverage. The system can then automatically update the coverage or create a new one. This will reduce the number of coverages registrars need to create by reusing patient's ineffective Medicaid coverage. When a former Medicaid patient's coverage eligibility is checked through RTE, the system automatically updates the ineffective Medicaid coverage with a new member effective date.

**Note:** This applies to Medicaid only. It does not apply to Medicaid Managed Care coverage.

### Detailed Information:

The screenshot shows a software window titled "Coverage Eligibility for MEDICAID". It displays a "Response as of 3/26/2015" with a status of "Eligible". Under "Covered Services", "Active Coverage" includes Dental Care, Diagnostic Lab, Diagnostic X-Ray, and Emergency Services. The "Update Existing Coverage" section contains a table with one row:

	Payor	Plan/Group	Active?	Subs Name	Subs ID	Eff From	Eff To
1	MEDICAID	MEDICAID	Yes	CPW_CAROL	DG63013J	2/1/2015	2/26/2015

Below this is the "Create New Coverage" section with a table:

	Guarantor - Account ID	Active?	Guar Rel to Pat	Type	SA
1	CPW_CAROL [100190265]	Yes	Self	P/F	UPSTATE MEDICAL UNIVERSITY

Buttons for "Update Coverage" and "Create Coverage" are visible.

Real Time Eligibility Response

When the RTE response is returned, the system recognizes that the patient has the ineffective Medicaid on file. In the center section 'Update Existing Coverage' the Subscriber ID is the same. Click the Update Coverage button to reinstate the previously ineffective Medicaid coverage. The system will automatically add the new effective from date.

The screenshot shows a "Coverage Detail - MEDICAID/MEDICAID" window. It includes a "Claim address" field with "COMPUTER SCIENCES CORP PO BOX 4601". Below are "Effective from" and "Effective to" fields. The "Coverage Members" section contains a table:

Name	Rel Sub	Eff From	Eff To	Recipient #	Verified?	Last Verif	Alt Name on *
CPW_CAROL	Self	9/1/14	12/31/14	FH62093U	New		
CPW_CAROL	Self	3/1/15			Elapsed	3/9/15	

The "Subscriber Info" section includes fields for Subscriber ID (FH62093U), Auth phone (315-555-1212), and Alt Subscriber DOB (1/15/1968).

Coverage Detail

Inside the coverage details for Medicaid (coverage info hyperlink), notice the Coverage Members section displays all instances of this Medicaid coverage. It lists in one place that the patient has been on and off of Medicaid and includes Effective From and Effective To dates.