Recycle Medicaid Coverage Updating the coverage

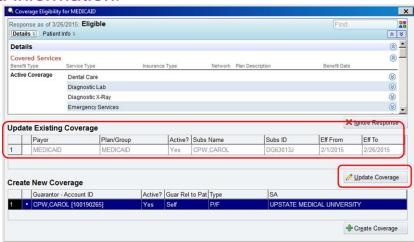


Overview of Feature/Changes

The system will now compare the coverage on an incoming eligibility response to a patient's ineffective coverage. The system can then automatically update the coverage or create a new one. This will reduce the number of coverages registrars need to create by reusing patient's ineffective Medicaid coverage. When a former Medicaid patient's coverage eligibility is checked through RTE, the system automatically updates the ineffective Medicaid coverage with a new member effective date.

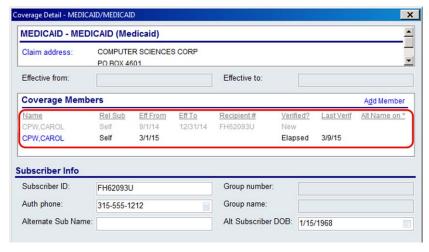
Note: This applies to Medicaid only. It does not apply to Medicaid Managed Care coverage.

Detailed Information:



Real Time Eligibility Response

When the RTE response is returned, the system recognizes that the patient has the ineffective Medicaid on file. In the center section 'Update Existing Coverage' the Subscriber ID is the same. Click the Update Coverage button to reinstate the previously ineffective Medicaid coverage. The system will automatically add the new effective from date.



Coverage Detail

Inside the coverage details for Medicaid (coverage info hyperlink), notice the Coverage Members section displays all instances of this Medicaid coverage. It lists in one place that the patient has been on and off of Medicaid and includes Effective From and Effective To dates.