

Upstate Golisano Children's Hospital (UGCH) Strategic Plan



Innovation	Quality of Care
<p>Goal 1: Increase education for staff and the community</p> <p>Initiative: Educate primary care providers to help expand psychology services</p> <p>Initiative: Increase clerical and nursing education</p> <p>Initiative: Provide preventive care in the community</p> <p>Goal 2: Develop new and expand existing residency programs</p> <p>Initiative: Apply for GME funding for pediatric neurology residency program</p> <p>Initiative: Create Med Peds residency</p> <p>Initiative: Increase pediatric residency by 1-3 residents per year</p> <p>Goal 3: Adopt advanced technology to assist in patient care</p> <p>Initiative: Establish virtual nursing for pediatrics</p> <p>Initiative: Expand drone program for UGCH</p> <p>Goal 4: Create new and unique programs and partnerships</p> <p>Initiative: Develop dedicated pediatric sedation teams</p> <p>Initiative: Establish additional in-house child abuse services</p> <p>Initiative: Become active partners in Golisano Children's Alliance</p>	<p>Goal 1: Eliminate preventable harm in UGCH</p> <p>Initiative: Implement additional tools to prevent harm for patients and staff</p> <p>Initiative: Further secure Children's Hospital for patient and staff safety</p> <p>Goal 2: Continue to build Safety Culture in partnership with Solutions for Patient Safety</p> <p>Initiative: Develop safety coach program</p> <p>Initiative: Implement revised Error Prevention training</p> <p>Initiative: Increase use of and optimize process for Proactive Safety Plans</p> <p>Goal 3: Obtain highest level accreditations and certifications</p> <p>Initiative: Grow UGCH Transport Team</p> <p>Initiative: Maintain all current accreditations and certifications</p> <p>Initiative: Prepare for Level 1 Children's Surgery Verification</p> <p>Goal 4: Improve data integrity and reporting systems</p> <p>Initiative: Improve UGCH ambulatory and inpatient dashboards</p>
Sustainability and Growth	Upstate Experience
<p>Goal 1: Expand existing programs</p> <p>Initiative: Establish a pediatric surgical center with representation from all subspecialties</p> <p>Initiative: Expand behavioral health services</p> <p>Initiative: Grow palliative care program</p> <p>Goal 2: Improve patient access</p> <p>Initiative: Decrease autism diagnostic waitlist</p> <p>Initiative: Improve third next available appointment</p> <p>Goal 3: Launch and grow pipeline programs</p> <p>Initiative: Grow GCSN psychology internship program</p> <p>Goal 4: Expand physical space</p> <p>Initiative: Expand Golisano Center for Special Needs suite</p> <p>Initiative: Find opportunities for additional Pediatric Cancer Center capacity</p>	<p>Goal 1: Improve communication and collaboration</p> <p>Initiative: Improve relationships amongst care teams</p> <p>Goal 2: Upgrade physical spaces needing improvement</p> <p>Initiative: Complete assessment of current space and plan for renovations as needed</p> <p>Goal 3: Improve patient and family experience</p> <p>Initiative: Launch pediatric discharge hospitality center</p> <p>Initiative: Relaunch patient experience committee for UGCH</p> <p>Goal 4: Improve staff experience</p> <p>Initiative: Launch additional staff recognition and wellness initiatives</p> <p>Initiative: Strengthen UGCH brand and identity</p>