**HILL-ROM NURSE CALL INTERRUPTION NOTICE FOR UNIVERSITY HOSPITAL, DT CAMPUS**

**TO: All Departments in University Hospital Downtown with Hill Rom Nurse Call System**

**FROM: Bob Lotkowictz**

**Director of Physical Plant Services**

**SUBJECT: Hill Rom Nurse Call System Interruption for all units with Hill Rom Nurse Call System**

**DATE: November 16, 2020**

On Wednesday November 18th, 2020 from 5:30 am - 7:00 am there will be IMT server/maintenance for the Hill Rom nurse call. It is critical to note that during this update, **ALL tones and lights will continue to operate as usual on each nursing unit;** however,there will be the following **impact/interruptions**:

* **CODE BLUE/ CODE WHITE alarms will NOT be delivered to Connexall , will NOT annunciate on Vocera badges, and will NOT report to operator**
* **Other Hill-Rom alarms (bed exit or patient request/nurse call) will NOT alert Vocera badges.**
* **At nurse stations, the following alarms will appear, “Lost Central Server, Lost VoIP Server”. These alarms will clear once update is complete. If alarm doesn’t clear, contact MOC center at 4-4230.**

**\*\*\* As a reminder to staff, it is standard policy (C ME-15) to call operator (x4-4444) for ALL CODE BLUE/CODE WHITE events in addition to pulling CODE lever, and is especially important to do so during this interruption.\*\*\***

This update only affects the Hill Rom nurse call system.

If you have any questions or require clarification of this notice, please contact Aaron Petty at extension 4-7386.